

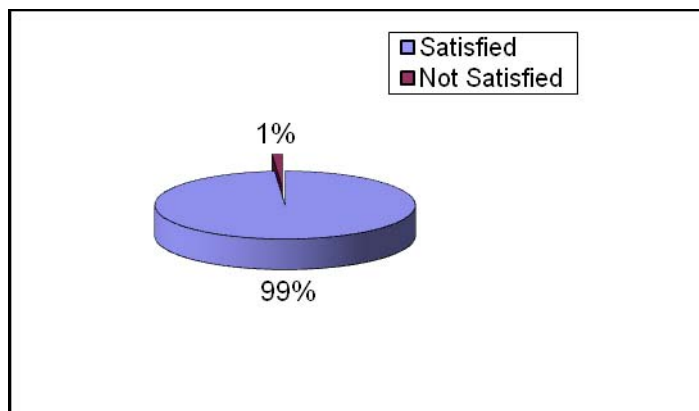
NorthCare Network

SUBSTANCE ABUSE SERVICES COORDINATING AGENCY

Annual Client Satisfaction Survey Results

Client Satisfaction survey results are compiled by the Coordinating Agency and submitted as part of the quarterly MDCH Performance Indicators Report on Substance Abuse Services. In FY2008 regional Providers distributed a total of 2,340 surveys to Adult clients (age ≥ 18) and 185 surveys to Youth clients (age < 18). The response rate for Adult surveys was at 50.09% and at 49.73% for Youth surveys. Total Annual Client Satisfaction results, by Age Group, are shown below.

Adult Substance Abuse Client Surveys FY 2008



Youth Substance Abuse Client Surveys FY 2008

