

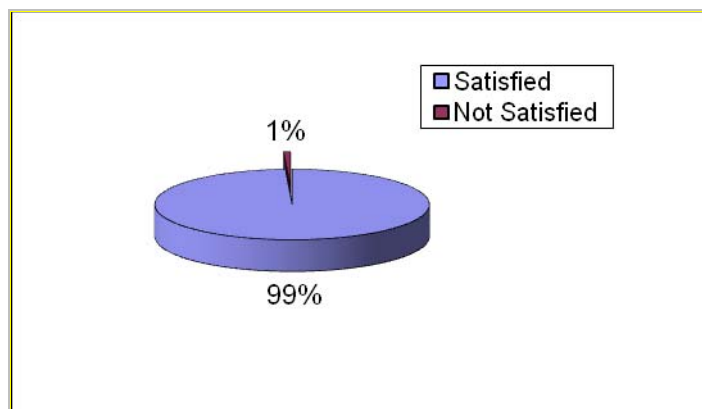
# NorthCare Network

## SUBSTANCE ABUSE SERVICES COORDINATING AGENCY

### Annual Client Satisfaction Survey Results

Client Satisfaction survey results are compiled by the Coordinating Agency and submitted as part of the quarterly MDCH Performance Indicators Report on Substance Abuse Services. In FY2007 regional Providers distributed a total of 1198 surveys to Adult clients (age  $\geq 18$ ) and 116 surveys to Youth clients (age  $< 18$ ). The response rate for Adult surveys was at 57.51% and at 61.21% for Youth surveys. Total Annual Client Satisfaction results, by Age Group, are shown below.

#### **Adult Substance Abuse Client Surveys FY 2007**



#### **Youth Substance Abuse Client Surveys FY 2007**

