

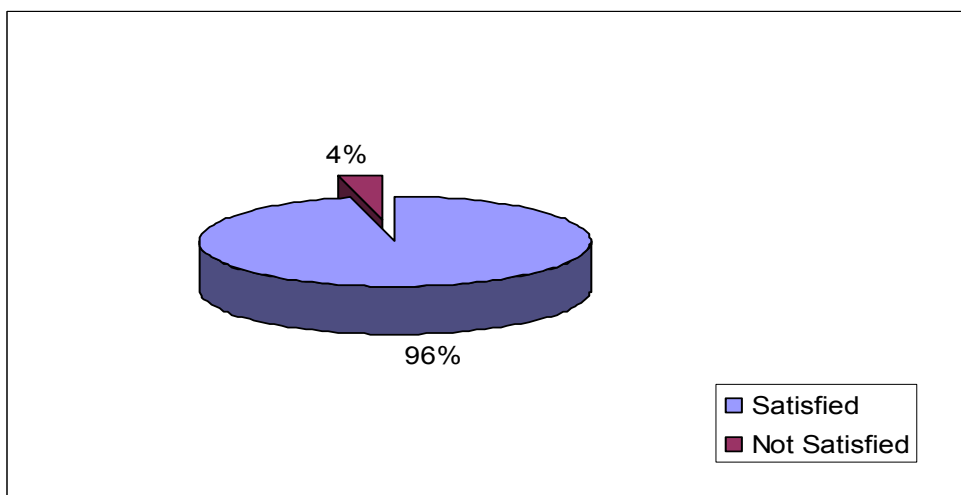
NorthCare Network

SUBSTANCE ABUSE SERVICES COORDINATING AGENCY

Annual Client Satisfaction Survey Results

Client Satisfaction survey results are compiled by the Coordinating Agency and submitted as part of the quarterly MDCH Performance Indicators Report on Substance Abuse Services. In FY2006, regional Providers distributed a total of 1,687 surveys to Adult clients (age ≥ 18) and 109 surveys to Youth clients (age <18). The response rate for Adult surveys was at 57% and at 53% for Youth surveys. Total annual results, by Age Group, are shown below.

Adult Substance Abuse Client Surveys FY 2006



Youth Substance Abuse Client Surveys FY 2006

