

NorthCare Network

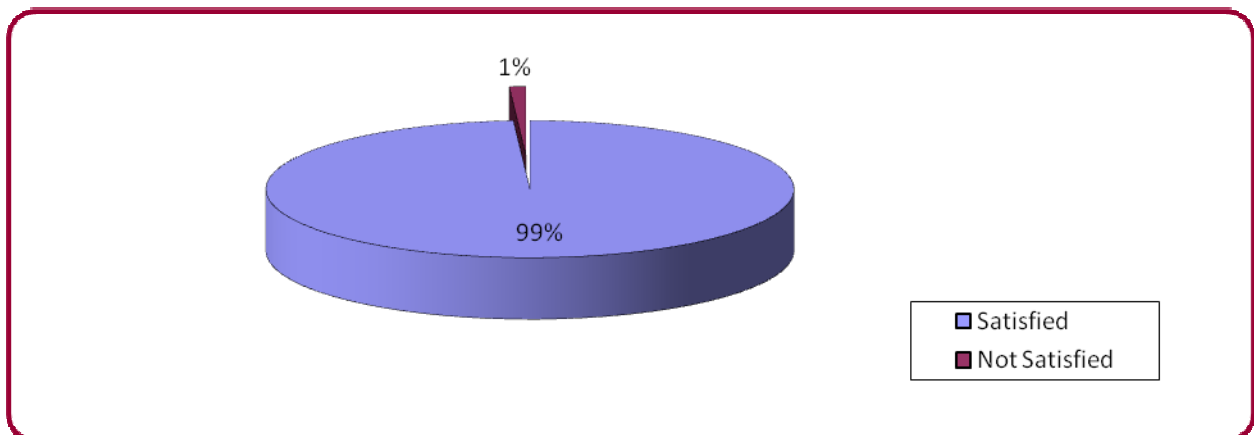
SUBSTANCE ABUSE SERVICES COORDINATING AGENCY

Annual Client Satisfaction Survey Results

Client Satisfaction survey results are compiled by the Coordinating Agency and submitted as part of the quarterly MDCH Performance Indicators Report on Substance Abuse Services. In **FY2011**, regional Providers distributed a total of **2,188** surveys to **Adult** clients (age ≥ 18) and **118** surveys to **Youth** clients (age <18). The response rate for **Adult** surveys was at **50%** and at **61%** for **Youth** surveys. Total annual results, by Age Group, are shown below.

Adult Substance Abuse Client Surveys

FY 2011



Youth Substance Abuse Client Surveys

FY 2011

