

ATTACHMENT A
Milestones and Timeframes

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[ARR Section 1 Partnering with Stakeholders in Design, Delivery and Evaluation of the Public Mental Health System](#)

A whole life is created when hope and safety are the foundations of one's personal world. The experiences of chronic mental illness, substance use disorders or developmental disabilities can rob an individual of these two elements. It is within the context of healing relationships that hope and safety can be regained. Healing relationships are critical to end distrust and isolation. It is essential to keep this simple truth front and center to strengthen our community's response to our most vulnerable members. Including individuals and families throughout the system is tangible evidence of healing relationships.

The environmental scan included reviewing data from many sources:

- Community forums were held at five sites across the U.P. First in the fall of '08 and then spring of '09. Comments from the 10 forums were recorded and placed on the NorthCare Website, www.northcare-up.org . The forums were to introduce our need and desire to develop a 5-year plan based on the ARR and have the community identify possible improvement initiatives as well as identify specific concerns. Participants were invited to specify if they were interested in ongoing communication and work with regional groups. A new stakeholder contact list has been compiled from the Forums.
- Documentation of stakeholder involvement at the 5 CMHSP and NorthCare -
Current participation of consumers and family members :
 - Copper CMH has a total of 29
 - Gogebic CMH has a total of 10
 - Hiawatha CMH has a total of 65
 - Northpointe CMH has a total of 24
 - Pathways CMH has a total of 10
 - NorthCare regional workgroups and committees 332

Stakeholder involvement Strengths: NorthCare has strong partnerships with NAMI, consumer run Drop Ins and a number of faith based initiatives in various communities (such as the Room at the Inn, a homeless shelter project in Marquette). We have experienced significant gains in expressed satisfaction with the consumer conference opportunities NorthCare and MDCH have supported. We have only just begun to tap into the vast talent pool of the individuals who come to receive services and become our greatest teachers.

Stakeholder involvement Challenges: An area of weakness is the amount of participation by families of children receiving services. Barriers for involvement:

- Families in need of services are often in crisis or struggling.
- They are not interested in going public with their child's diagnosis due to stigma and fear.
- They are also often already overwhelmed by the demands of helping their loved one when everyone is already over scheduled and overly stressed.

Another area of weakness is the limited number of individuals with developmental disabilities and families involved in community mental health stakeholder opportunities. This is addressed in Section 3 by creating an Active Engagement Workgroup.

Stakeholder involvement Opportunities for improvement: NorthCare will deepen its commitment to foster recovery¹ where it belongs – in the day to day activities of our communities throughout the Upper Peninsula:

- Will build more bridges for activities for our consumers—Drop In evaluations are discussed in Section 2.
- NorthCare will seek new partnerships and relationships with our educational centers, community employers, and other citizen groups to reduce stigma and increase opportunities for play and work in the community.
- Increased involvement of stakeholders will be secured not only through committees, boards, and conferences, but also through future public forums, regional workgroups, and the regional customer services committee.

¹ The opportunity for recovery exists for all individuals with disabilities. When we use the term in this application, it applies to all the individuals we serve: children and adults who live with serious mental disorders, developmental disabilities, and co-occurring disorders.

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Milestones Section 1 Partnering with Stakeholders in Design, Delivery & Evaluation of the Public Mental Health System	Baseline Data (where applicable)	Timeframe for Achieving Milestone: Begin* and end dates	Comments
Milestone 1 The Upper Peninsula Consumer Conference will become a consumer driven activity			This will be a five year plan and the outcomes will be determined by future funding and ongoing consumer interest in this event.
10-26-09 Meeting with MDCH Review team: Marci Cameron from MDCH noted some of our milestone completion dates have already occurred. NorthCare knew the conference would occur in the last quarter of 09. We expect to continue this event annually as long as consumer interest is evident.			
1.1. Increase active consumer participation and planning for the annual U.P. Conference:	16 consumers on 2008 planning committee	1.1. Q4FY09 increase by 20 % FY10 increase by 20%	1.1.a. Representation will be from across the region. 1.1.b. NorthCare will accommodate by phone cards and mileage for consumers to participate in planning.
10-26-09 Meeting with MDCH Review team: In 2009 the planning committee was smaller; however there were 112 participants at the conference. Of the 11 presenters at the conference six (6) were consumers. Two of the three keynote presenters were consumers. Consumer participants were asked on the evaluation if they were interested in becoming part of the 2010 Conference Planning Team. Fourteen (14) individuals gave their name and phone number to help with the next conference and we will contact interested persons for an initial planning meeting in November. 3-15-10 Monthly meetings are being held via phone for the 2010 Consumer Conference. There are 12 consumers that are attending the meetings regularly. 8-18-10 The U.P. Consumer Conference was successfully held on 5-4-10. Monthly meetings continued up until the conference on 5-4-10. All meetings were held via phone and any consumers needing calling cards were provided to them. All consumer planning team members were given mileage to and from the conference. 08/10: Pathways had a consumer involved on the Planning Committee for the consumer conference. We also had consumers attend and we supported their attendance via transportation and LST support at the conference			
Q1 FY11 12-20-10: NorthCare-- The Consumer Co-Chairperson for the Planning Team has held monthly meetings. The Committee has chosen the name: Recovery: Finding Your Pot of Gold; the date: May 17, 2011; place: Holiday Inn of Marquette. Keynote speakers (both are consumers) along workshop topics and potential speakers have been identified by the Committee team. Q2 & Q3 FY11			
7-20-11 NorthCare The conference planning team meetings, chaired by the consumer co-chair, met in April and May to finalize all conference plans. There were ten (10) consumers and two NorthCare staff members on the team. The conference titled: Recovery: Finding Your Pot of Gold was held on May 17th with a total of 185 individuals attending the program throughout the day. A social was held the night prior to the conference and out of 101 evaluations, 31 individuals reported they attended the social. The social was coordinated by the Consumer co-chairperson with help from other planning team members.			

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<p>1.2. Increase # of consumer led workshops at the conference</p>	<p>Two consumers led workshops at the '08 conference.</p>	<p>1.2.Q4FY09</p>	<p>1.2.a. Minimum of three consumer led workshops for 2009 conference. 1.2.b. Consumers may participate by lending technical support if they do not want to lead a session.</p>
<p>10-26-09 Meeting with MDCH Review team: At the FY09 Consumer Conference there were six (6) consumer presenters. One of the keynote consumer presenters is a nationally known speaker. JIMHO also presented, as did people with the My Recovery Art Project, which was very popular. 8-18-10 There were two keynote speakers for the day and both were consumers. For the workshops, there were a total of six consumer presenters with seven presenters that were not consumers. A consumer Co-Chaired the 2010 conference and will again be the co-chairperson for the 2011 conference. The consumer co-chair has already set a schedule of meetings for the 2011 consumer conference with the first being held in June 2010.</p>			
<p>Q1 FY11 12-20-10: Both Keynote speakers for the 2011 conference are primary consumers.</p> <p>Q2 & Q3FY11 7-19-11 NorthCare: There were 12 workshops offered. Five (5) of the workshops were presented by consumers. The 9:30AM keynote speakers are both consumers. The 1:00 keynote speaker is a consumer.</p>			
<p>1.3. Encourage consumers to take more leadership positions on the planning committee.</p>		<p>1.3.a. FY10 1.3.b. Q3 FY10 1.3.c. Q4 FY10</p>	<p>1.3.a. Have a consumer co-chair for the committee 1.3.b. write grant with stipend for Consumer Chair 1.3.c. Hire a Consumer chairperson for the Conference</p>
<p>10-26-09 Meeting with MDCH Review team: MDCH liked this idea. We will discuss at the November initial planning meeting and will be optimistic of getting a consumer co-chair. 3-15-10 A consumer Co-Chairperson was selected in January 2010. She has been involved in all meetings and has initiated a social for individuals coming into Marquette the evening before the conference. 8-18-10 The consumer Co-Chairperson fully participated in planning and hosting the 2010 conference. She put together 225 packets for the conference which took over two days to complete. The consumer Co-Chair has agreed to again co-chair the 2011 conference. She has increased her responsibilities for the position by planning monthly meetings and is also chairing the monthly meetings for the 2011 conference. The consumer co-chairperson facilitated a PATH workshop at the 2010 conference. She has reviewed the 2011 grant proposal and provided feedback. Due to the amount of hours spent on the conference last year, the per diem was increased and travel expenses were also included in the 2011 conference proposal.</p>			
<p>Q1FY11 12-20-10: The Co-Chairperson for the Committee Planning team is a consumer. This is her second year as the Co-Chair and she has been facilitating all Planning meetings.</p> <p>Q2 & Q3FY11 7-19-11 NorthCare -- The conference planning team meetings chaired by the consumer co-chair, met in April and May to finalize all conference plans. There were ten (10) consumers and two NorthCare staff members that comprised the Conference Planning team.</p>			

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<p>1.4. Increase Consumer Conference attendance by 10%</p>	<p>130 attendees</p>	<p>1.4.a.Q4 FY 09 ongoing 1.4.b. Q1 FY10</p>	<p>1.4 .a. Goal is to increase attendance each year by 10%. 1.4.b. Have a consumer present data to NorthCare Board on number of consumers returning to the event and new registrants.</p>
<p>10-26-09 Meeting with MDCH Review team: FY09 conference had 112 attendees. We are not sure why there was actually a drop, but will continue to have expectations that these numbers will increase in subsequent years. The economy may have been a problem; however, Boards were supportive regarding transportation. 8-18-10 There were a total of 212 participants registered for the 2010 conference. A total of 180 participants attended the conference. That is an increase of 68 participants for 2010 (48% increase). 8-10-10 Copper consumers attended both the September '09 and May '10 Conferences. Copper assisted with transportation and travel expenses. Customer Service Rep. assisted with advertisement distributing posters agency-wide, Northern Lights Clubhouse, Drop-In and in our agency newsletter. 8/26/10 HBH provided funding and transportation to this conference for a number of consumers. One of the keynote speakers was an HBHPSS/consumer. The Drop In Director presented a workshop about the Sault Sainte Marie Drop In. 8-10-10 NBHS sponsored approximately 12 consumers in FY09 & 10. We assisted by providing transportation and covered any associated expenses. 08/19/10 Pathways: Consumers attended both the September, 2009 and May, 2010 conference. Pathways assisted with transporting consumers and having an LST attend with a consumer. QI Department assisted in getting the word out to case managers through an email and consumers through our lobbies and Drop In Centers. Scholarships were available if needed. A number of Pathways' Board Members attended the conference.</p>			
<p>Q1 FY11 12-20-10: NorthCare --Workshop topics have been identified and potential speakers identified. Planning continues in this area. 1.4. 1/26/11 HBH continues to provide notification, scheduling and financial support for attendance at conferences for consumers and PSS. We work thru the PSS group and Drop-In to determine their desire/priority for attendance. Once of the commendations in our recent CARF survey was the amount of support HBH provided for consumers to attend the Walk-A-Mile rally. 1-3-11 Copper – 01/11: Pathways will provide support and transportation for consumers from outlying areas who would like to participate. LST supports will also be available for this integrated activity. Encourage clinical staff to encourage clients to attend and advertise at our local Drop In Centers and lobbies. Q2 & Q3 FY11/Please add comments for Q2 and Q3 7-19-11 NorthCare --A total of 185 individuals attended the 2011 conference. That is up 5 (five) individuals from 2010. More individuals stayed the entire conference day as shown by the increased numbers of participants for the end of the conference raffle. Over 120 raffle prizes were given away with everyone receiving one raffle prize. 7/11 Gogebic – Five consumers attended the May Conference. One of the five Gogebic CMH consumers was a presenter for a workshop. 7-26-11 Northpointe sponsored 11 consumers for 2011. Provided transportation and covered all expenses.</p>			
<p>Milestone 2 Explore innovative methods to involve more consumers in recovery and advocacy activities</p>			
<p>2.1 Promote the existence & use of the NorthCare website as a resource tool</p>	<p>17,710 hits to the NorthCare</p>	<p>2.1.a. Q4FY09 to Q2 FY10</p>	<p>2.1.a. Redesign the website to be more user friendly and interesting.</p>

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	website 4/09	2.1.b.initiate multi media campaign in Q3 FY10 and FY11	2.1.b. Use Newsletter and committees to Increase 'hits' to NorthCare website by 2% each year.																																				
<p>10-26-09 Meeting with MDCH Review team: NorthCare Member Services Committee will have a demonstration of the website at their December Meeting. They will be asked to provide feedback on how to make it more user friendly and interesting.</p> <p>3-15-10 The NorthCare Customer Service team did not meet in December so a demonstration of the website did not occur. The consumers on the Committee were asked to review the website and provide NorthCare feedback. Feedback received was by phone and was all positive. Additional links have been added to the website. The Superior Alliance for Independent Living (SAIL) link has been added. SAIL lists activities available across the U.P. encouraging inclusion for all.</p> <p>8-18-10 The MI Recovery Center for Excellence had a table at the 2010 Consumer Conference. That is the second year in a row that they have been involved. The Recovery Center has also asked to do a workshop for the 2011 conference. In addition, the Recovery Center for Excellence website link has been added to the NorthCare website. All of the Upper Peninsula Drop-In Center information is also available on the NorthCare website.</p> <p>8-27-10 "Hits" on the NorthCare website are as follows:</p> <table border="0"> <tr><td>April 2009</td><td>17,710</td></tr> <tr><td>May 2009</td><td>19,633</td></tr> <tr><td>June 2009</td><td>17,476</td></tr> <tr><td>July 2009</td><td>18,844</td></tr> <tr><td>August 2009</td><td>21,003</td></tr> <tr><td>September 2009</td><td>33,278</td></tr> <tr><td>October 2009</td><td>35,034</td></tr> <tr><td>November 2009</td><td>28,439</td></tr> <tr><td>December 2009</td><td>22,819</td></tr> <tr><td>January 2010</td><td>28,481</td></tr> <tr><td>February 2010</td><td>31,410</td></tr> <tr><td>March 2010</td><td>34,538</td></tr> <tr><td>April 2010</td><td>29,690</td></tr> <tr><td>May 2010</td><td>30,757</td></tr> <tr><td>June 2010</td><td>28,780</td></tr> </table> <p>This reflects a significant increase in use of the website—well above the 2% improvement desired.</p> <p>8-10-10 Copper's web-site has link to NorthCare; SAIL; and numerous community resources including U.P. Aging, Copper Country Youth, National Alliance for the Mentally Ill, Goodwill, SAMHSA, and Buddy to Buddy.</p> <p>8-10 NBHS has improved its website by linking to EBP tool kits and links to community providers and NorthCare</p> <p>08/10 Pathways' web-site has links to NorthCare; EBP Information.</p> <p>Q1FY11</p> <table border="0"> <tr><td>October 2010</td><td>31,310</td></tr> <tr><td>November 2010</td><td>31,930</td></tr> <tr><td>December 2010</td><td>31,010</td></tr> </table> <p>01/11: Pathways will be looking at its website during the next year and may be having a complete revamp depending upon findings and time allocation.</p>				April 2009	17,710	May 2009	19,633	June 2009	17,476	July 2009	18,844	August 2009	21,003	September 2009	33,278	October 2009	35,034	November 2009	28,439	December 2009	22,819	January 2010	28,481	February 2010	31,410	March 2010	34,538	April 2010	29,690	May 2010	30,757	June 2010	28,780	October 2010	31,310	November 2010	31,930	December 2010	31,010
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<p>Q3FY11/Please add comments for Q2 and Q3</p> <p>7-19-11 NorthCare -- Hits on the NorthCare website are as follows:</p> <table border="0"> <tr><td>January 2011</td><td>33,289</td></tr> <tr><td>February 2011</td><td>34,662</td></tr> <tr><td>March 2011</td><td>40,241</td></tr> </table>				January 2011	33,289	February 2011	34,662	March 2011	40,241																														
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April 2011	39,570		
May 2011	36,599		
June 2011	37,181		
<p>NorthCare has added two areas to the website. The NorthCare Practice Guidelines Manual was completed in the spring and at CMSHP site reviews training was offered to clinical staff on the product. Also the software, Health Education Answers, was added to the homepage after a regional group of peers evaluated the product and supported offering the software and providing training on the 13 modules. Training was started at the Drop Ins during the site review process in the spring and will continue through the PSS Learning Collaborative and with Drop In Directors and staff.</p> <p>7/25/11 Copper has links on its website to: NorthCare, UP Aging, Copper Country Youth, National Alliance for the Mentally Ill, Northern Lights Clubhouse, Goodwill Industries Calumet Work Center, Baraga County RICC, Substance Abuse & Mental Health Services Administration, Buddy-to-Buddy (Peer-to-Peer Support from Trained Veterans) , Superior Alliance for Independent Living and resources for EBPs.</p> <p>Copper Clubhouse actively provides information on NC via discussions with members and on bulletin boards as a resource to consumers. Staff attended an informational program presented by NorthCare on the HEA link and this has been "promoted" throughout the Agency, at Clubhouse and the Drop-In for use by consumers.</p> <p>7-11-Northpointe- is having PSS update lobbies of main offices so that they are more recovery oriented and consumer friendly. We are also updating website with input from consumers, PSS and other stakeholders.</p> <p>7-22-11 Pathways - Pathways will forward to NorthCare a copy of the Delta County RICC Brochure to be added to the NorthCare web Site. Staff attended the luncheon training when NorthCare went over the Wellness site on the web page during the Site Review. Pathways will share this information with our local Drop In Centers during the Site Reviews that will be completed last summer / early fall.</p>			
<p>2.2 Post activities from schools and prevention networks as a resource guide on the NorthCare & CMHSP websites</p>		<p>2.2.a. Q4 FY09</p> <p>2.2.b. Q4FY09 Q2FY10</p>	<p>2.2.a NorthCare & CMHSPs will work with Upper Peninsula Intermediate School Districts and Prevention Networks to obtain information. Completed FY11</p> <p>2.2.b. Partner with Superior Alliance for Independent Living and promote activities for Individuals with developmental disabilities. Completed and will continue in FY12</p>
<p>10/26/09 2.2.a NorthCare included links for all of the Upper Peninsula Intermediate School Districts along with their local school district websites as a resource on the NorthCare website.</p> <p>2-26-10 Discussed with SAIL using their Facebook page as a repository for regional activities. We will work on this during the next quarter.</p> <p>3-15-10 SAIL has a page on their website called SPAR which lists activities across the entire Upper Peninsula.</p> <p>8-18-10 Reviewed of all websites at the NorthCare Annual Site reviews. The Housing resources have been added onto the NorthCare website</p> <p>8-10-10 Copper --cccmh.org website has a link to Copper Country Youth with links to area school activities as well as resource sites for students and parents.</p> <p>08/10: Pathways receives flyers from SAIL, NAMI, etc. that are scanned and put on Pathways Bulletin Forum. An e-mail is sent to all staff alerting them of upcoming events.</p>			
<p>Q1 FY11 12-20-10: "Hits" on the NorthCare website for Q1 FY 11 are as follows: Oct 2010 = 31,310 Nov 2010 = 31,930 1-3-11 Copper -no updates 1/11 Northpointe has updated their Website to include 9 Community Links to organizations and 12 Professional Links; we are also including the Newsletters from NAMI on our website. We have articles on Prevention &</p>			

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Health, Managing Workplace Stress, and the MI Suicide Prevention Plan
01/11: Luce County Clinical Director has a standing appointment every other month with Superintendent and the two principals for the Tahquamenon Schools to discuss issues on various students and programming elements within the schools. Delta County Liaison attends the NAMI meetings and general invite the staff and consumers and flyers are posted in the lobby. Pathways sends out all information from SAIL and NAMI, post in lobbies and buildings. Pathways staff are members of the Great Start Collaborative, Early On, and Family Coordinating Councils.

Q3FY11/Please add comments for Q2 and Q3

7-25-11 NorthCare—Partnership with Superior Alliance for Independent Living (SAIL) has established a communication network with activities posted by SAIL on their website when requested by any provider or activity center. Each CMHSP maintains a website with links to various groups in their communities.

7/25/11 Copper has links on its website to: NorthCare, UP Aging, Copper Country Youth, National Alliance for the Mentally Ill, Northern Lights Clubhouse, Goodwill Industries Calumet Work Center, Baraga County RICC, Substance Abuse & Mental Health Services Administration, Buddy-to-Buddy (Peer-to-Peer Support from Trained Veterans) , Superior Alliance for Independent Living and resources for EBPs.

7/11: Gogebic – Working to include link to all area schools from web page.

7-11-Northpointe- we have established a new link on the Great Start Collaborative website that connects families to Northpointe and will improve access to services.

7-22-11 Pathways – Early On and Great Start Collaborative will be attended by a Pathways Liaison in all four counties. In Marquette – Chad Hale attends both. Luce: Joe for both. Alger: Early On is Laurie and Chad Hale in Marquette / Alger. Delta: Early On – Christine – Great Start Collaboration Sharon. Minutes will be sent to the QI Department. This is also part of the System of Care.

2.3. Establish a 'menu' of activities and committees requiring consumer involvement.		2.3. Q4FY09—2010 Q2 & Q3 FY10	2.3. NorthCare and CMHSPs will maintain a current calendar accentuating low cost or no cost events.
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2-26-10 See workplan comments under 2.2. Sally Olson will coordinate with SAIL and other agencies to develop calendar. However at the regional meeting held today it was pointed out that residential staff frequently do not have access to computers in the home. The region may need to develop a financial plan /grant to bring the homes into the electronic world.

3-15-10 SAIL has a website and lists activities across the Upper Peninsula promoting inclusion. NorthCare has a link to the SAIL website.

8-18-10 The www.db101.org link has been added to the NorthCare website.

8-27-10 Gogebic A residential training specialist and a consumer family member are scheduled to attend the DDI train the trainer conference in September

8/10: Pathways is involved in the regional Active Engagement Workgroup.

Q1 FY11

1/3/11Copper continues to coordinate with SPAR and SAIL on recreational opportunities for consumers. See Section One: Fall Fest and Indepen'Dance' attachments. Also extensive community education programs are offered throughout the year at the Rice Institute See attached schedules.

01/11: In Luce County, the Drop In Director is involved in the HSCB meeting, along with membership representatives. Pathways is revamping their Community Advisory Team and is hoping the Drop In Director from Brantley will become the chairperson.

Q3FY11/Please add comments for Q2 and Q3

7-6-11 NorthCare visited the four of the regional Drop Ins during site reviews and each Drop In has calendars posted of activities for the month. Each Drop in has a procedure for polling the members as to their interests and what activities will be offered. The regional Active Engagement Team continues to met on a quarterly basis and promote various activities across the region. The Superior Alliance for Independent Living (SAIL) continues leadership in this area. Their website has all the postings for the activities they sponsor as well as

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<p>posting shared by other agencies. 7/25/11 Copper consumers are involved in the area RICCs (Houghton/Keweenaw, Ontonagon and Baraga Counties); Consumer Advisory Group; Board of Directors; QI Committee; Northern Lights Clubhouse. The Directions Unlimited Drop-In Center is consumer run. The Northern Lights Clubhouse daily provides opportunities for involvement as illustrated above. Some of the websites include calendars of activities; postings/advertisements are distributed widely and word of mouth is particularly effective in the Copper Country. 7/11: Gogebic—Residential Training Specialist, who attended DDI training, presented to the local NAMI.</p>			
<p>2.4. Actively promote participation of Drop-In Centers in grant writing opportunities.</p>		<p>2.4. Q3FY10 and ongoing as funding allows</p>	<p>2.4. a .Host a training workshop on grant writing Q3FY10. 2.4.b. Offer TA as needed to consumer operated enterprises.</p>
<p>10-26-09 Discussion with MDCH about bringing in Sue Ann Savis to provide technical assistance for grant writing for the Drop Ins and other consumers. If funding becomes available from MDCH we will pursue this milestone. 5-11-10 NorthCare Fidelity reviews of the seven Drop Ins were completed. All the Drop Ins are interested in improving their programs and would like to participate in grant opportunities. 5-29-10 2.4.a activity was abandoned. However, the CMHSPs discussed grant applications for recovery enhancements that would include the Drop Ins to increase community participation by consumers. Four of the five Boards included Drop In enhancement in their FY11 grant applications. 8/26/10 HBH included the Drop-In in a grant proposal that included training for Drop-In members in group facilitation to increase consumer involvement in health and wellness groups. FPE and DBT. 8-27-10 Gogebic--In the process of incorporating the Drop-in center. Gogebic was the recipient of grant monies and the drop-in center will be hiring a coordinator. A Gogebic Board Member who is the President of the Drop In presented at the DCH Consumer Conference in Lansing July 2010.</p>			
<p>Q1 FY11</p>			
<p>2.4 1-3-11 Copper –no updates 1/11/11 Gogebic applied for and received a grant from MDCH for recovery. The grant included hiring a full time coordinator at the drop in center. The coordinator was interviewed and hired by the drop in center board on November 15, 2010. In addition the grant has been revised and submitted to the state to include the addition of a peer support specialist. 2.4. HBH 1/26/11 – Drop-In members have been included in the registrations available for these trainings. 01/11: Pathways was awarded the Peer Support Specialist Grant through the Drop Ins four county wide to hire Peer Support Specialists. These PS will help with discharge planning from inpatient settings and hooking them up to services – access to treatment and recidivism issues.</p>			
<p>Q3FY11/Please add comments for Q2 and Q3</p>			
<p>7-6-11 NorthCare has no updates in this area. Grant funding opportunities have been limited at the PIHP level but Drop Ins and the CMHSPs continue their work with the Recovery grant funding offered in FY10 and FY11. 7/25/11 Copper no update per Drop-In Center manager. 7/11 Gogebic—Peer supports specialist has been hired—grant was renewed for FY 2012—drop in center attendance has increased.</p>			
<p>Milestone 3 Establish regional Active Engagement Workgroup, who will report NorthCare Practices Improvement Leadership Team as of June 2011.</p>		<p>Q4 FY09 ongoing</p>	<p><i>This plan is outlined in Section 3 – Assuring Active Engagement</i></p>