

**NORTHCARE NETWORK
ADDRESS, TELEPHONE NUMBER, KEY PERSONNEL, AND
HOURS OF OPERATION**

NorthCare Network

200 West Spring Street
Marquette, MI 49855

Telephone

(906) 225-7254
1-888-333-8030

NorthCare Web-Site Address

www.northcare-up.org

NorthCare Personnel

Gail Hall, Chief Executive Officer

Cynthia Shaffer, Chief Operating Officer

Joseph Cools, M.D. Medical Director

Donna Kitrick, Substance Abuse Director

John Basse, Chief Financial Officer

Diane Bennett, Quality Improvement Coordinator

Lucy Olson, Clinical Practice Management

Brian Bezotte, Utilization Management Coordinator

Sally Olson, Customer Services Specialist

Jean Pavlov, Information Systems Analyst

Deb Smith, Report Developer

Danielle Peterson, Administrative Assistant

Loretta Revord, Claims Processing/Data Support Specialist

Mary Swift, Recipient Rights Officer

Danielle Podner, Access Specialist

Tami LeBlanc, Clinical Access Specialist

Michelle Thierry, Clinical Access Specialist

Betty Wagner, Clinical Access Specialist

Bob Wedin, Clinical Access Specialist

HOURS

8:00 a.m. ~ 5:00 p.m.
Monday through Friday

Closed Holidays and weekends.

**For an Emergency, contact your local Emergency Department,
or if available in your area dial 911.**