

ATTACHMENT A
Milestones and Timeframes

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[ARR Section 6 Assuring Opportunity for Needed Treatment for People in the Criminal Justice System](#)

NorthCare and CMHSP staff were responsible for gathering the information for the environmental scan. The environmental scan included 3 meetings to review the data from many sources by a nine person team composed of staff and stakeholders:

- Jail diversion summary data for the PIHP FY05 through FY08
- Jail Booking forms from all the jails in the Upper Peninsula
- Report on the medical providers at all the jails in the Upper Peninsula
- MDOC and MDCH Mental Health Workgroup Final Report 2-24-09
- Reports on services provided by CMHSP to jail inmates FY07 -- FY09
- Information obtained at the 10 public forums held between October 2008 and April 2009

Five of the members of the team were the CMHSP jail diversion liaison staff and are familiar with the requirements of jail diversion. Two law enforcement officers added a critical voice to the team. It is evident training for law enforcement is increasingly important at a time of ongoing budget cuts. The desire to improve the contact between law enforcement and the individual needing treatment and the Emergency Room staff and the CMHSP staff was shared by all the partners at the table. The use of Peer support specialists during emergency services was suggested by PSS as well as a number of consumers who shared their experiences during emergency screenings and involuntary admissions to a hospital. A workgroup will explore options such as PSS assisting during the transport; meeting consumers at the Emergency Room for support; or meeting with individuals after inpatient care. There is interest in extending the use of Drug Courts in our region. There are a few successful Drug Courts in the region and it may be possible to collaborate to develop others where the judges are supportive.

Unfortunately there are serious problems confounding our ability to provide necessary mental health and substance abuse services. Section 6 goes far beyond the Michigan Mental Health Code and far beyond the funding stream of Medicaid dollars that NorthCare provides. The reality of the PIHP's funding stream and the limits of our authority within the legal system impacts what we can accomplish. It is well beyond our scope to *assure* any improvements in the criminal justice system. Our approach in the QI plans listed here is to focus our energy in our scope of control. We can be available for cross trainings; for coordination of care for open consumers in our county jails; and to assist with the individuals with serious mental illnesses who are released from prisons. Our ability to provide treatment for returning prisoners with serious mental illnesses is unfortunately linked to whether or not they have Medicaid

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benefits. Efforts to improve jail diversion opportunities do fall within our scope and the objectives to improve in that area were more easily identified.

Milestones Section 6 Assuring Opportunity for Needed Treatment for People in the Criminal Justice System	Baseline Data (where applicable)	Timeframe for Achieving Milestone: Begin* and end dates	Comments
<p>Milestone 1 The CMSHPs assure the opportunity for screening jail diversion for individuals with serious mental illness and developmental disorder and co-occurring disorders</p>			
<p>1. 1. A single point of entry will be established for law enforcement officers seeking assistance with an individual suggesting mental health difficulties.</p>	<p>Jail Diversion data from FY0-5 thruFY08</p>	<p>1.1.a.Q1 & Q2 FY10 1.1.b. Q4 FY09 Q2 FY10 ongoing 1.1.c. Q4 FY10 1.1.d. Q4FY11 1.1.e. FY12</p>	<p>1.1. a. Crisis managers; the Medical Director and Jail Diversion Liaison staff will determine a single point of access. 1.1. b. NorthCare will coordinate care with the Michigan Prisoner Reentry Program. 1.1. c. The Electronic Medical Record (ELMER) will be developed to capture the necessary data points for the data collection necessary to track requests for jail diversion and the feedback from CMHSP Added 11-09: The regional Jail Diversion Committee will review the data quarterly at meetings. At the end of each fiscal year a report on trends and findings will be presented to the Practices Improvement Leadership Team and the regional CEOs. 1.1. d. Law enforcement partners will be surveyed as to the effectiveness of the system and revisions will be made as indicated. 1.1. e. A methodology for surveying individuals who received treatment in the regional jails will be developed by NorthCare.</p>
<p>11-03-10 MDCH questioned how will data from baseline information be used in a CQI project. Many forces are well beyond the control of the CMHSP. We are imagining jail diversion may increase with the difficult economic situation and GF issues but we are not sure. Quarterly reports and an annual review of data will be done to make recommendations about any necessary improvements in the jail diversion process. (added under 1.1.c. LO)</p>			

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<p>3-2-10 1.1.a Significant work has been done by the regional liaisons to develop the single point of access for law enforcement. We present our work to the regional team working on ELMER and hope to have the process in production within this quarter. 1.1.b. A regional meeting was held 2-19-10 with two representatives from MPRI and it was determined that the Professional Consulting Service and regional coordinator for MPRI are able to access CMHSP services when appropriate and work well with our centralized Access staff. 6-30-10 1.1.c. The standard screening process has been delayed due to more highly prioritized projects ahead in line for implementation. NorthCare anticipates implementation in late fall 2010 rather than at the start of FY11.</p>			
<p>Q1 FY11</p>			
<p>1.1.c NorthCare -12-15-10 The electronic medical system now contains the documentation for jail diversion screening and contact with law enforcement. The NorthCare Policy has been updated to reflect this change and training material for staff and law enforcement agencies have been developed. Each Board has a specific training and implementation plan that they will report quarterly at the Regional Jail Diversion Committee. 1-3-11 Copper staff audited the EMR jail diversion implementation process and significantly improved the product while it was in development stage in November and December. 1.1.d The regional jail diversion committee will develop a survey to measure law enforcement's satisfaction with the jail diversion screening process in Q3 and mail to law enforcement in Q4FY11. 01/11 Pathways: Meetings twice per year in Luce County with Law Enforcement and other community members – discuss Jail Diversion during this time. Marquette attends the Community Correction meeting and jail diversion is discussed. Alger County had meeting with all Law Enforcement on 12/2010 and discussed treatment of consumers within the service community of Alger County with all sections of law enforcement.</p>			
<p>Q2 & Q3 FY11 Please update for both quarters</p>			
<p>7-25-11 NorthCare: 1.1.c. The EMR can now run reports for jail diversion data. We can track pre and post booking diversion opportunities. 1.1.d. The regional team has been focused on contracts and letters of agreement with the law enforcement agencies and will pursue a customer satisfaction survey in Q2 FY12 7/25/11 Copper – Letters of Agreement with law enforcement agencies have been completed; no further updates reported. 7/11 HBH-- Jail diversion agreements and trainings have occurred along with new electronic jail diversion records and processes as a region. MCOLES training opportunities have been emailed to the local law enforcement to offer cross training. HBH continues to participate in the Central and Eastern Upper Peninsula Corrections Advisory Boards. 7-14-11 1.1.c Northpointe has developed a Local Training Plan for Jail Diversion between Law Enforcement and CMH Staff. County Directors are responsible to update training log and quarterly reports are sent to NorthCare in a timely manner. Dickinson County Director attends regional jail diversion meetings and assures all quarterly reports are sent to NorthCare in a timely manner. Northpointe continues to schedule quarterly Tri-County Administrators, Tri-County Sheriff's, Tri-County Directors and CEO/CFO meetings in an attempt to offer cross education, collaboration and communication.</p>			
<p>1.2 Cross training with Law enforcement; Court staff; CMHSP including PSS and consumers will reduce the stigma and trauma of law enforcement involvement with individuals with mental health difficulties.</p>	<p>MICOLES training sponsored by NMU Public Safety and grant funding in March 2009</p>	<p>1.2.a. Q4 FY09 and Q1 & Q3 FY10 1.2.b. FY10</p>	<p>1.2. a. NorthCare and Public Safety at NMU will collaborate in an assessment of training models and will offer training in two sites in the spring of FY10. <i>1.2. b. The plan for this QI effort is located in Section 1- NorthCare will develop training in "Mental Health First Aid" This option for</i></p>

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		1.2.c. FY11 & FY12	<p><i>training will be offered to the legal system staff including law enforcement in FY10 and ongoing</i></p> <p>1.2. c A menu of training options will be developed through the pilots. This will include training conducted by law enforcement and legal experts on the MMHC and involuntary treatment. The local CMHSP will help law enforcement assess what trainings may best fit their needs.</p>
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NorthCare Updates
 11-3-09—Ontonagon Sheriff department has inquired about MHFA training and NorthCare staff will follow up with them.
 3-2-10 1.2.a. Shirley Clark from NMU Public Safety attended the Regional Jail Diversion meeting on 2-19-10. She informed the group about the plan for four sessions of the MICOLES training in the UP during the remainder of the year. An email was sent to Mike Bath, the Director of Training for NMU Public Safety offering the support of the liaisons in arranging and publicizing and attending the sessions. He has replied (2-22-10) that he will keep us informed as to the plans developed.
 4-7-10 1.2.a. Jail Liaison staff from HBH attended MICOLES training in SSM.
 8-6-10 1.2.a. Staff from Pathways and Northpointe and HBH attended MICOLES training.
 8-12-10 Copper CMHS Jail Diversion Coordinator attended a cross-training in Escanaba on 1/13-14/10: *Thinking Matters!* Department of Corrections 2-day cross-discipline training with DOC's Abe French and a Tri-County Community Corrections Board meeting on 12/10/09, considered cross-training with Houghton, Keweenaw, and Baraga counties. The Houghton County Sheriff serves on the Copper Recipient Rights Advisory Committee.
 8/26/10 HBH -- MHFA training is scheduled for law enforcement for all 3 counties. Meetings have taken place recently with local law enforcement and training is being offered to them regarding involuntary orders for treatment, etc.
 8-10 NBHS-- Mental Health First Aid Trainer Phil Hefner-Gardiepy has invited Law Enforcement staff to MHFA trainings but to date no law enforcement personnel have attended.
 08/10 Pathways-- staff in Marquette and Delta have participated in the MICOLES training. Alger and Luce staff will be encouraged to attend next available training.

Q1 FY11
 1.2.b. 9-10 NorthCare mailed training information to the 55 law enforcement agencies for the monthly MHFA trainings occurring across the UP.
 1.2 .c 12-15-10 With the implementation of the EMR for jail diversion, The CMHSPs have been encouraged to use getting the letters of agreement renewed as an opportunity to provide a basic training on jail diversion. A PowerPoint presentation has been provided to the Boards to use for consistent training across the region. Quarterly reports from each CMHSP are required to keep this project on track.
 1/11/11 Gogebic has designated a new jail diversion coordinator. This should add stability to the process. The new coordinator has received training from NC staff and has initiated participation in the regional meeting. The jail diversion coordinator will be establishing relationships with area law enforcement agencies and surveying training needs.
 1/26/11 HBH--training efforts continue and we are currently in the process of meeting with all law enforcement and courts in our catchment area to complete the Jail Diversion agreements.

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Q2 & Q3 FY11 Please update for both quarters

7-19-11: Mental Health First Aid trainings held:

March 2 & 3 in Marquette with **25 participants**; facilitated by Philip Gardiepy-Hefner and Sally Olson

March 8 & 9 in Manistique with **20 participants**; facilitated by Bonnie Kaunisto and Becky Mills

Feb/Mar in Sault Ste. Marie with **29 participants** (high school seniors); facilitated by B. Kaunisto and B. Mills

Feb/Mar in Sault Ste. Marie with **18 participants** (high school seniors); facilitated by B. Kaunisto and B. Mills

March 15 & 16 in Menominee with **24 participants**; facilitated by P. Gardiepy-Hefner & S. Olson

May 2, 9, 16 & 23 in Marquette with **16 participants**; facilitated by P. Gardiepy-Hefner & S. Olson

June 20 & 21 in Escanaba with **11 participants**; facilitated by P. Gardiepy-Hefner & S. Olson

7/25/11 Copper – Trainings continue with law enforcement and participation in the Community Corrections meetings.

1.2.c. Gogebic CMHA - coordination agreements have been attained or are in the process; quarterly meetings will occur with local agents in FY 12.

7/26/2011 HBH --Jail Diversion agreements and trainings are complete. Suicide prevention training for the Chippewa county jail beginning of August 2011 for the Jail staff. 7/19/2011 met with Schoolcraft County Probate, Sheriff and chief of public safety on training for the transportation of involuntary transports and the Mental Health Code also secured Collaborative agreement with Schoolcraft county probate.

7-14-11 Northpointe County Directors and IS staff facilitated aggressive trainings for all clinical/ES staff to be able to complete jail diversion screenings in ELMER. NorthCare PowerPoint, Jail diversion agreements, Jail diversion policy/procedures and "swim lanes" reviewed with all clinical/ES staff. To date 100% of Northpointe clinical staff have completed the NorthCare Jail Diversion 2011 training and passed. All counties attained or attempted to attain jail diversion agreements will all departments on several occasions. Contract Manager will continue to monitor those departments whom may not have returned their agreements. Aggressive collaborative trainings were offered with a total of approximately 250+ participants across our tri-county region and multidisciplinary approaches being in attendance. Most prominent trainings included the Trauma Informed Care presentation and MICOLES training offered locally. Mental health first aid training; Question Persuade Refer (QPR). "Life Begins in Prison at 16". (Documentary). NBHS employees attended local jail training entitled; Security for non secure staff. NBHS Training Coordinator continues to send monthly invitations to all law enforcement agencies. The Dickinson Co. "Jail Services Worker" continues to go to jail weekly for 1:1 supportive counseling and "brainstorming" with correction officer. AA/NA/Ministry Services continue to be offered to inmates on a regular basis. Training Coordinator sends out monthly training schedules. Separate announcements for any training that may be pertinent to law enforcement and mental health issues. We had one officer attend MHFA when offered in Menominee county.

1.3. Law Enforcement representatives, PSS and consumers and CMSHP staff will begin discussions about integrating PSS in emergency services.

This plan is outlined in Section 10- developing and maintaining a competent workforce.

3-2-10 No progress has been made on this plan and it is not anticipated that this work will begin in FY10. We hope to have the funds to pilot this project in FY11 after the PSS policy workgroup completes their work.

6-30-10 No progress to date. PSS work policy group intends to have their draft policy and directive to the regional CEOs in September.

8/26/10 HBH--As part of a grant award for FY11, HBH will expand its Peer Support staff to provide assistance to consumers without Medicaid who are being discharged from inpatient settings. We are also going to be including Peers in the intake process for new/returning consumers.

08/10 Pathways—It is unclear how this is related to Jail Diversion—perhaps pre-booking? This will be reviewed on April 22, 2011 at the regional Jail Diversion Committee meeting.

Q1 FY11

1.3. 1/26/11 HBH is now offering PSS services to individuals in inpatient settings that are not HBH consumers, to assist with discharge and follow-up activities including the development of WRAP planning. We have also

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completed intake training using a PSS, so that the recovery dialogue begins immediately.			
Q2 & Q3 FY11 Please update for both quarters			
<p>7-25-11 NorthCare: In FY11 and FY12 the CMHSPs have had the opportunity to have a grant focused on recovery and PSS services. No Board has focused on this particular initiative and without a CMHSP taking the lead with this project, it will stay on hold. The Boards are focusing on PSS working with underfunded and uninsured consumers and working with the Drop Ins and the hospitals.</p> <p>7/11 HBH --PSS referrals have been made starting May 2011 in regard to non Medicaid individuals being discharged from Inpatient units as well as including them in the intake process at HBH</p> <p>7-14-11 Northpointe--In August 2011 NBHS Certified Peer Support Specialists will be following up on all inpatient discharges that are non open consumers.</p>			
<p>1.4. NorthCare will provide technical assistance to the judicial systems seeking to establish drug courts.</p>	<p>Three counties in the UP have drug courts</p>	<p>1.4.a.Q4 FY09</p> <p>1.4.b. FY10 FY11</p> <p>1.4.c. FY10 and FY11</p> <p>1.4.d. FY11 & FY12</p>	<p>1.4. a. NorthCare will ask for the data on the existing drug courts and evaluate the efficacy of the model in the U.P.</p> <p>1.4. b. Outreach to the Probate Courts and Circuit Courts will be initiated by the NorthCare to assess interest to increase drug courts.</p> <p>1.4. c Strategies for obtaining funding and sharing staff and resources will be designed if the court expresses interest in proceeding with creating a drug court.</p> <p>1.4. d. Create drug courts in at least two counties and analyze the data for recidivism. Support ongoing program if pilots are successful.</p>
<p>11-03-09 Memorandum of Understandings discussion with courts. Jail diversion has specific requirements.</p> <p>3-2-10 No work has been done on the development of drug courts and this is viewed as a low priority in our CMHSP/PIHP system. We plan to use the updated Letters of Agreement as an opportunity to interact with the local courts and ask if there is interest in pursuing this model of legal intervention.</p> <p>6-30-10 LOAs will be updated after implementation of standard Jail screening process in October 2010.</p> <p>8-27-10 Update on regional Drug Courts: Iron County, Marquette, Newberry and Alger County.</p>			
Q1 FY11			
<p>1.4. b. 12-28-10 To date there has been no outreach to create more drug courts in the UP. This will be a topic on the agenda for the regional Jail Diversion meeting in January.</p>			
Q2 & Q3 FY11 Please update for both quarters			
<p>7-25-11 NorthCare: There has been no movement in this area. The newest court endeavor is the work in progress to create a teen court in Mackinac County.</p> <p>7-14-11 Northpointe has a comprehensive training Plan for working with Criminal Justice which includes a Drug Court in Iron County and a teen court in Menominee.</p>			