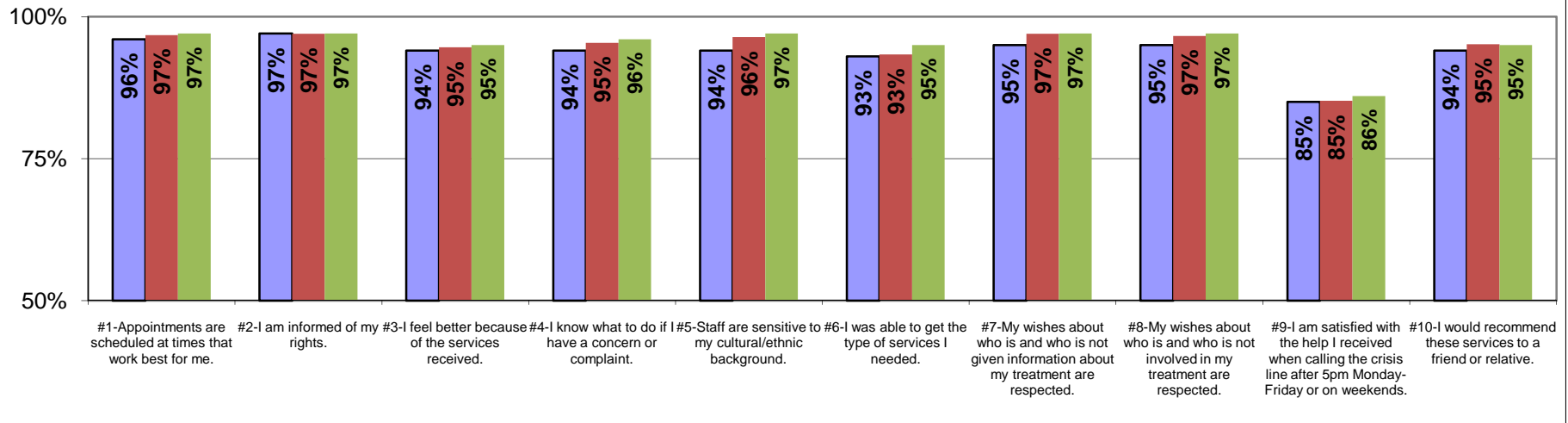


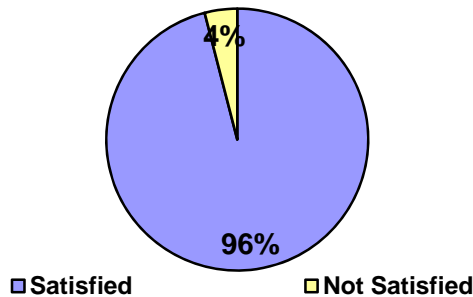
## NorthCare Network Satisfaction for Consumers Receiving Mental Health Services - FY06-FY07-FY08



### Total Number of Respondents - FY08

Question #:	#1	#2	#3	#4	#5	#6	#7	#8	#9	#10
Total 4 - Strongly Agree	530	517	453	454	464	479	499	493	106	475
Total 3 - Agree	274	291	326	342	313	307	299	305	117	294
Total 2 - Disagree	17	18	29	23	16	27	17	18	22	23
Total 1 - Strongly Disagree	8	8	15	8	6	16	11	10	14	14
Total No Response	13	8	19	15	43	13	16	15	16	36
Total Not Applicable	0	0	2	0	0	0	0	1	567	0
Total Possible responses	842	842	842	842	842	842	842	842	842	842
Total resp to this question:	829	834	823	827	799	829	826	826	259	806

### Overall Satisfaction for Consumers Receiving Mental Health Services - FY08



#### Rate of Return for All Boards

842 Surveys Received  
3528 Total mailed out  
**23.9% Percent of return**